



POLICIES AND PROCEDURES

IDEAL GLOBAL, LLC – UNITED STATES

1. Introduction

These Policies and Procedures form an integral and binding part of the Independent Distributor Agreement of Ideal Global, LLC (the "Company"). All Independent Distributors must comply with them in order to maintain an active and compliant relationship.

2. Legitimate Business Model (Anti-Pyramid Statement)

Ideal Global, LLC operates as a legitimate direct selling company based on the marketing and sale of real, tangible products to end consumers. No mandatory purchase of products, inventory, or services is required to participate or to earn commissions. Compensation is based exclusively on real product sales.

3. Code of Ethics and Conduct

Distributors must act in a professional, honest, and ethical manner, respecting customers, prospects, and other distributors. Deceptive statements, unrealistic income claims, and unauthorized medical claims are strictly prohibited.

4. Membership and Business Development

The Company offers an optional annual membership fee of USD \$19.95 intended to cover administrative costs and provide access to training and corporate tools. Payment of the membership fee does not guarantee income and is not required to purchase products as a customer.

5. Purchases, Activity, and Compensation Plan

There are no mandatory minimum purchases required to maintain Distributor status. Certain ranks and benefits under the Compensation Plan may require meeting volume thresholds generated through real product sales. No autoship or automatic charges are used.

6. Advertising, Recruiting, and Social Media

All promotional materials must be approved by the Company. Deceptive recruiting practices and sales through unauthorized platforms are prohibited.

7. Sales and Distribution

Sales are permitted only in countries authorized by the Company. Products must be offered in accordance with official pricing and guidelines.

8. Financial Compliance and Payment Gateways

The Company maintains strict policies to prevent fraud, chargebacks, and payment abuse. Distributors agree to comply with KYC, AML, and verification processes required by payment processors.

9. Refund and Return Policy

Refund requests must be submitted within thirty (30) calendar days from the date of purchase, in accordance with the current Refund and Return Policy, which forms an integral part of this document.

10. Confidentiality and Data Protection

All business, customer, and network information constitutes confidential information and the exclusive property of the Company.

11. Disciplinary Measures

Failure to comply with these Policies may result in warnings, suspension of commissions, or immediate termination, at the sole discretion of the Company.

12. Modifications

The Company reserves the right to modify these Policies and Procedures through official notice in order to maintain legal and financial compliance.

13. Acceptance

Enrollment and active participation as a Distributor constitute express acceptance of these Policies and Procedures.